

# A REPORT ON **HIRING ACTIVITY** IN INDIA

BY: LOCATION, CITY, INDUSTRY AND EXPERIENCE

**JULY 2019**

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# INDEX FOR JULY 2019

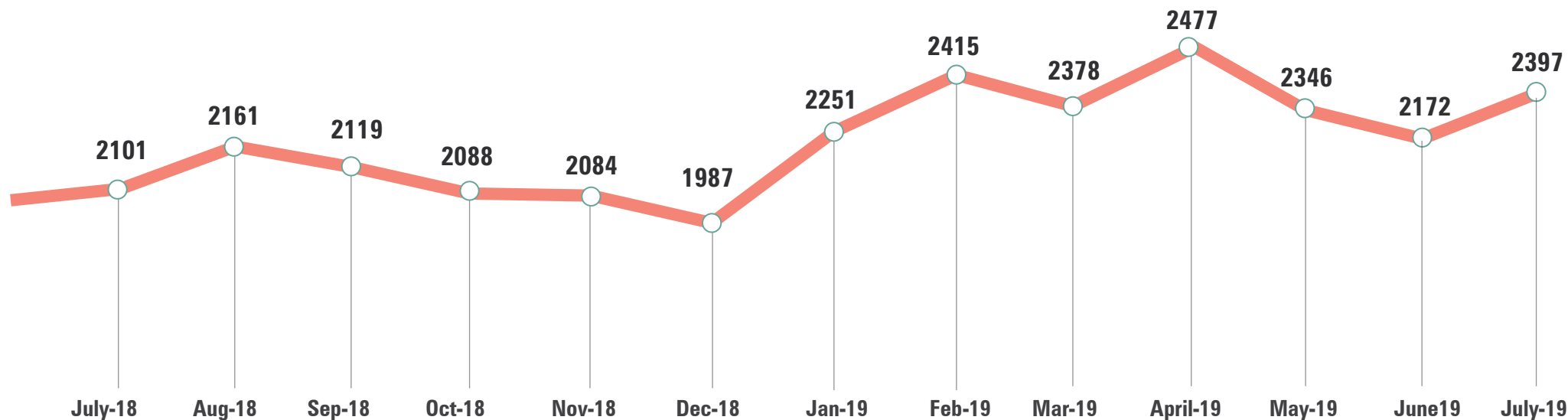
The Naukri JobSpeak Index for July 2019 at (2,397), marked a 14% rise in hiring activity as compared to July 2018 (2,101).

Hiring in IT-Software industry grew by 31% in the month of July 2019. The demand for professionals from the BPO domain grew by 21%. Hiring for professionals in Bangalore and Hyderabad increased by 20% and 24% respectively.

Commenting on the report, **Sumeet Singh, Chief Marketing Officer, InfoEdge India Ltd.** said,

*“The Jobspeak index highlights a positive growth in hiring with 14% rise on a year-on-year basis. The latest Hiring Outlook, predicted that the IT and BPO industries will drive the wave of optimism in July – Dec 2019. The Index for IT & BPO industry with a growth rate of 31% and 23% concur to the trend.”*

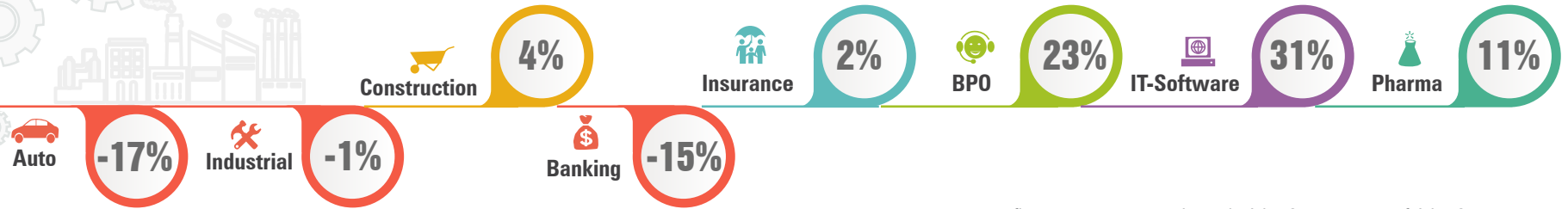
## Overall Hiring Trends



2008 was scaled to 1000. Index for subsequent months is relative to Jul 08.

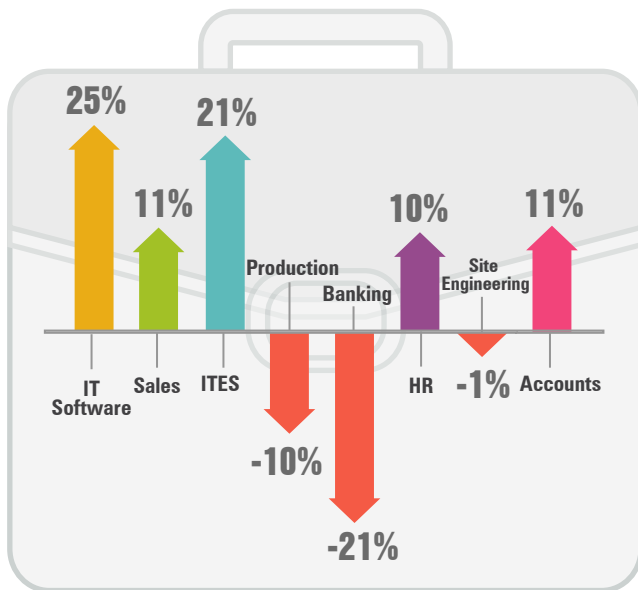
# KEY HIGHLIGHTS

## Hiring across Industry



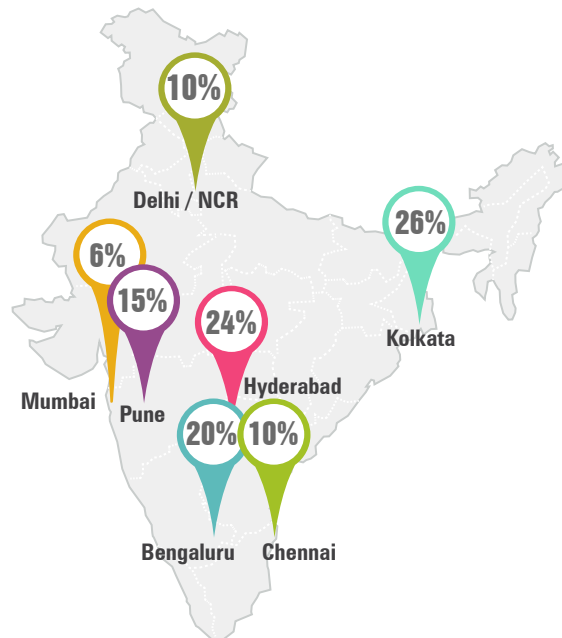
figures are percentage change in July-19 over average of July-18

## Hiring across Functional Areas



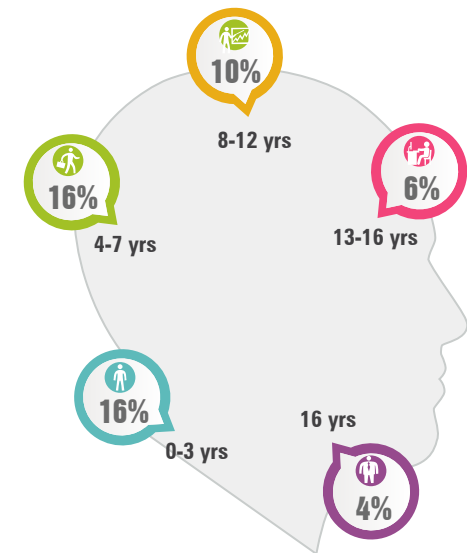
figures are percentage change in July-19 over average of July-18

## Hiring across Cities



figures are percentage change in July-19 over average of July-18

## Hiring across Experience Levels



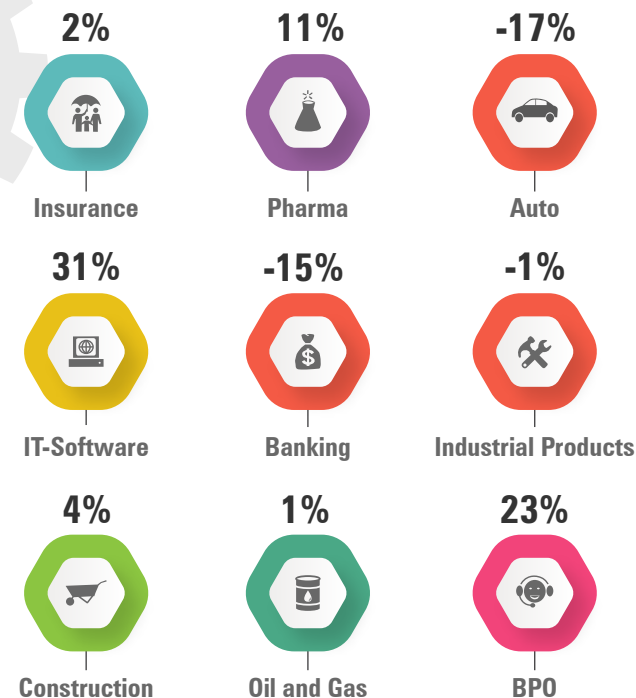
figures are percentage change in July-19 over average of July-18

# SECTORAL ANALYSIS

## Hiring trends across top industry

### Industry-wise Analysis:

- Demand for professionals from the BPO industry grew significantly by 23%.
- Other industries that showed growth in hiring activity in the month of July 2019 were - Construction (4%), Pharma (11%), FMCG (6%), Education (17%), and Media & Entertainment (21%).
- However, Auto & Ancillary and Banking & Finance saw a dip of 17% and 15% in hiring respectively.



figures are percentage change in July-19 over average of July-18

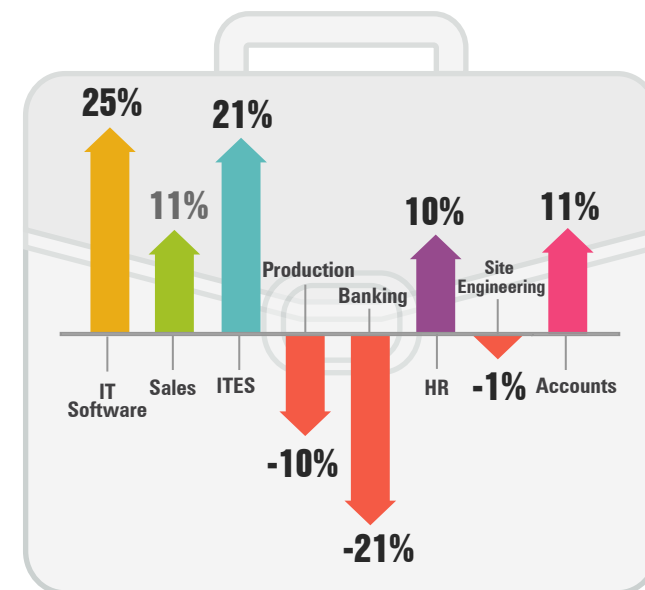
Industry*	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19
IT-Software/Software Services	2591	2659	2639	2824	2855	2646	3068	3367	3401	3530	3178	3048	3405
BPO/ITES/CRM/Transcription	1862	2218	1995	2048	1939	1672	1936	2073	2172	2294	2237	2,31	2286
Construction/Engineering/Cement/Metals	816	912	846	830	944	859	798	965	948	1023	889	809	850
Auto/Auto Ancillary	1595	1526	1663	1395	1415	1486	1709	1587	1464	1500	1372	1255	1316
Banking/Financial Services/Broking	3325	3105	2821	2613	2390	2353	2954	2767	2703	2968	2845	2621	2811
Oil and Gas/Power/Infrastructure/Energy	819	844	726	775	695	724	787	812	759	880	755	725	825
Telcom/ISP	563	672	523	488	538	542	524	557	603	616	737	554	612
Insurance	1311	1342	1183	970	1110	1006	1299	1692	1055	1091	1047	1170	1340
Industrial Products/Heavy Machinery	1130	1162	1078	1044	913	1004	978	1106	1038	1126	1163	1070	1120
Pharma/Biotech/Clinical Research	1930	1852	1812	1702	1674	1620	1950	2040	1953	2233	2174	1977	2138

# FUNCTIONAL AREA ANALYSIS

## Hiring trends across functional areas

### Functional Area Analysis:

- Hiring activity for professionals in the sales & business development grew by 11%
- Other functional areas which observed a rise in demand were Accounts (11%), HR (10%), Marketing (10%) and IT Hardware (7%)
- However, hiring in Production & Maintenance and Banking saw a dip of 10% and 21% respectively



figures are percentage change in July-19 over average of July-18

Functional Area*	July-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19
IT-Software	2523	2557	2554	2699	2713	2511	2948	3153	3239	3335	2925	2819	3163
Sales / BD	2504	2556	2483	2227	2275	2238	2569	2775	2560	2720	2798	2590	2786
ITES / BPO / KPO / Customer Service	2488	2851	2618	2704	2486	2177	2611	2799	2876	2865	2841	2703	3021
Production / Maintenance / Quality	1475	1506	1509	1348	1291	1397	1379	1410	1392	1483	1348	1256	1329
Accounts / Finance / Tax / CS / Audit	1468	1583	1441	1453	1439	1310	1453	1552	1522	1764	1772	1527	1631
HR / Administration / IR	1981	2057	2084	2030	2061	2006	2329	2411	2239	2527	2630	2235	2188
Site Engineering / Project Management	646	673	666	731	719	682	648	740	675	793	608	559	643
Marketing / Advertising / MR / PR	1600	1596	1717	1536	1468	1480	1702	1880	1875	1769	1665	1501	1759
Banking / Insurance	1694	1627	1454	1310	1217	1267	1485	1493	1444	1294	1174	1202	1341
Engineering Design / R&D	977	996	943	899	930	926	1001	1089	983	1125	1041	939	1071

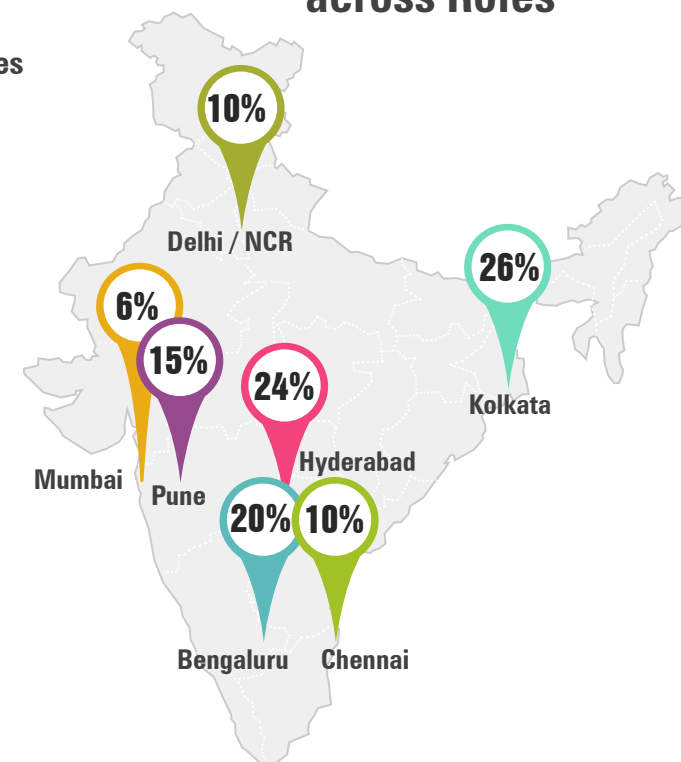
# CITY BASED HIRING SCENARIO

## City Wise Analysis

Demand for talent grew across all metropolitan cities. Some of the emerging trends observed in the cities were as follows -

- Delhi/NCR:** Hiring activity in the capital city increased by 10%. Hiring in IT-Software and Hotel industries grew by 27% and 3% respectively. However, FMCG saw a dip of 7%. Demand for professionals from Accounts and from Pharma increased by 18% and 2% respectively. There was an increase in demand for entry-level professionals with experience of 0-3 years by 14%
- Mumbai:** Recruitment in Mumbai increased by 6% in July 2019 as compared to July 2018. The industry that registered an increase in hiring was IT- software with 27%. Demand for entry-level professionals with experience of 0-3 years grew by 9% while hiring for professionals with 13-16 years and above 16 years saw a dip of 2% and 1% respectively
- Chennai:** Overall hiring in Chennai grew by 10%. Industries that dominated the hiring space for the city were BPO with 35% and Pharma with 10% year on year. Professionals with experience of 4-7 years saw a rise of 15% in hiring

## Distribution of Jobs across Roles



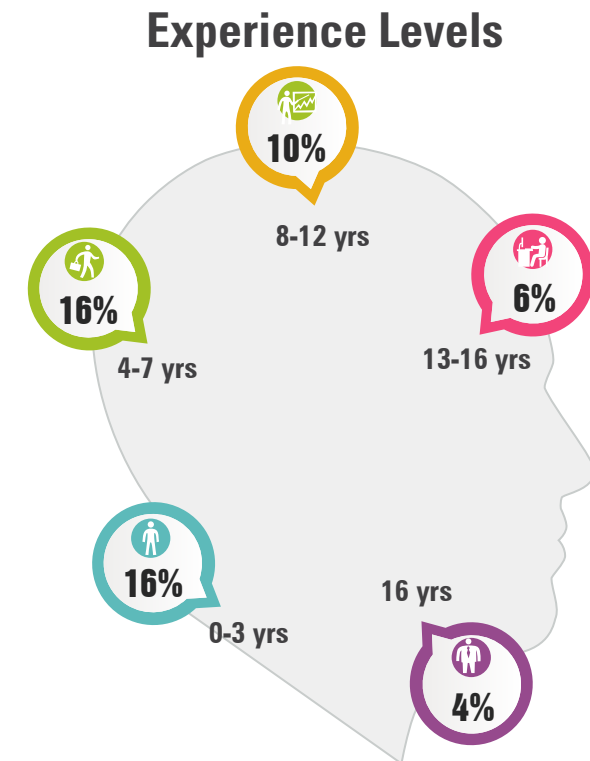
figures are percentage change in July-19 over average of July-18

City*	July-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19
Delhi / NCR	2265	2272	2264	2215	2135	2076	2298	2427	2440	2651	2498	2313	2486
Mumbai	1719	1850	1742	1808	1723	1656	1850	2286	1879	2037	1942	1755	1825
Bengaluru / Bangalore	2223	2261	2190	2357	2358	2122	2538	2679	2662	2788	2545	2383	2673
Chennai	1812	1818	1822	1809	1811	1602	1824	2183	1978	1957	1885	1763	1989
Hyderabad / Secunderabad	2252	2315	2249	2236	2420	2019	2497	2656	2693	2684	2805	2499	2786
Pune	2487	2583	2519	2671	2489	2379	2701	3121	2934	2874	2741	2547	2860
Kolkata	2348	2275	2307	2311	2387	2322	2521	3071	2682	2718	2713	2654	2955

# WORK EXPERIENCE SCENARIO

## Experience Wise Analysis

- Both entry-level and mid-executives, with experience of 0-3 years and 4-7 years, observed growth in hiring activity by 16%
- Recruitment for mid-management roles with 8-12 years of experience saw a spike of 10%, whereas hiring for senior management roles with 13-16 years of experience grew by 6%
- Leadership roles saw a growth of 4% in the hiring activity



figures are percentage change in July-19 over average of July-18



# METHODOLOGY

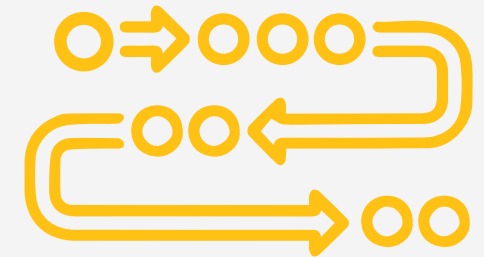
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**Naukri.com**, India's No. 1 job site and the flagship brand of Info Edge introduced the concept of e-recruitment in India. Since its inception in 1997, Naukri.com has seen continuous growth while outperforming its competitors in every sphere. Info Edge was the first internet Company to be listed in India. The site enjoys a traffic share of over 70% as per similar web. Naukri.com is a recruitment platform that provides hiring-related services to corporates/recruiters, placement agencies and to job seekers in India and overseas. It offers multiple products like Resume Database Access, listings and Response Management Tools. With more than 4,75,000 jobs live at any point and over 60 million CVs, Naukri.com serviced over 76,000 corporate clients in 2017-2018. The company operates 56 offices in 42 cities in India and overseas offices in Dubai, Riyadh, Abu Dhabi and Bahrain.

The Naukri JobSpeak is a monthly Index which calculates and records hiring activity based on the job listings on Naukri.com website month on month. The objective of Naukri JobSpeak is to measure the hiring activities in various industries, cities, functional areas and experience levels. The data is compiled from the website wherein jobs posted by clients on Naukri.com are considered. Thus, the job speak index includes jobs that might be for replacement hiring. July 2008 is taken to be the base with an index value of 1,000 and the subsequent monthly index is compared with the data for July 2008. The jobs analyzed for the monthly Index are qualified on the basis of white collar, urban, belonging to organized corporate sector jobs with the main focus on service industries. The report shows hiring trends across industry sectors, geography, experience level, and functional areas. More than 76,000 clients use Naukri.com, leading to the high reliability of data. The report does not cover gig employment, hyperlocal hiring or campus placement. Over a long period of time, the Naukri JobSpeak was impacted by the increase in the Naukri traffic share, internet penetration, Naukri pricing strategy and job listing drives.

## Disclaimer

*The data is only representative of the listings on Naukri.com. Our analytics team has used statistical techniques to derive insights which might be useful for our users/stake holders/ audiences. There may be a statistical margin of error*



# ANNEXURE SECTORAL DATA

Industry*	July-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19
IT-Software/Software Services	2591	2659	2639	2824	2855	2646	3068	3367	3401	3530	3178	3048	3405
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Auto/Auto Ancillary	1595	1526	1663	1395	1415	1486	1709	1587	1464	1500	1372	1255	1316
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Telcom/ISP	563	672	523	488	538	542	524	557	603	616	737	554	612
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Pharma/Biotech/Clinical Research	1930	1852	1812	1702	1674	1620	1950	2040	1953	2233	2174	1977	2138
Hotels/Restaurants/Airlines/Travel	2252	2307	2374	2230	2268	2132	2300	2547	2359	2441	2244	2080	2081
FMCG/Foods/Beverage	1862	1890	1790	1817	1802	1775	1949	2048	2024	2171	1980	1940	1976
Chemicals/PetroChemical/Plastic/Rubber	1150	1129	1255	1087	1153	1098	1297	1349	1176	1487	1348	1274	1253
Education/Teaching/Training	3615	3570	3577	3291	3335	3556	3778	4099	4110	4002	4223	3748	4231
IT-Hardware & Networking	1329	1048	1121	1030	1035	1026	1239	1199	1133	1408	1337	1090	1190
Retailing	1666	1727	1767	1633	1553	1514	1795	1882	2270	1754	2290	1681	1853
Media/Dotcom/Entertainment	1150	1114	1150	1061	1050	1086	1167	1193	1167	1252	1278	1204	1386
Medical/Healthcare/Hospital	4686	5220	5093	5008	6442	4968	4994	5440	5057	5505	5094	4772	5793
Real Estate/Property	2597	2483	2582	2411	2168	2114	2231	2529	2340	2502	2811	2507	2548
Recruitment/Employment Firm	3420	3415	3842	3635	3385	4248	3841	4296	4533	3711	3727	3105	3907
Consumer Durables	1018	1179	1127	977	974	1058	1148	1277	1209	1260	1249	1108	1328
Accounting/Taxation/Finance	2613	2989	2587	2684	2705	2732	2508	2981	3093	3587	3468	3179	4242
Advertising/PR/MR/Events	2862	3001	3048	2976	2697	2740	2956	3742	3460	3422	3291	3020	3178
Textiles/Garments/Accessories	2162	2097	2328	2056	1956	2088	2276	2320	2219	2383	2399	1987	2255
Semiconductors/Electronics	1537	2206	1343	1761	1489	1214	1318	1267	1596	1501	1555	1524	2141
Courier/Transportation/Freight	1910	2103	1924	1743	1897	1815	1963	2101	1900	2530	2218	2064	2235
Architecture/Interior Designing	1541	1782	2016	1500	1733	1843	1923	2062	1776	2147	1890	1801	2153
Export/Import	1189	1297	1222	1100	1210	1274	1317	1424	1189	1394	1512	1317	1486
Printing/Packaging	1415	1341	1584	1421	1330	1204	1520	1485	1338	1422	1437	1465	1440

# ANNEXURE FUNCTIONAL AREA

Functional*	July-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19
IT-Software	2523	2557	2554	2699	2713	2511	2948	3153	3239	3335	2925	2819	3163
Sales / BD	2504	2556	2483	2227	2275	2238	2569	2775	2560	2720	2798	2590	2786
ITES / BPO / KPO / Customer Service	2488	2851	2618	2704	2486	2177	2611	2799	2876	2865	2841	2703	3021
Production / Maintenance / Quality	1475	1506	1509	1348	1291	1397	1379	1410	1392	1483	1348	1256	1329
Accounts / Finance / Tax / CS / Audit	1468	1583	1441	1453	1439	1310	1453	1552	1522	1764	1772	1527	1631
HR / Administration / IR	1981	2057	2084	2030	2061	2006	2329	2411	2239	2527	2630	2235	2188
Site Engineering / Project Management	646	673	666	731	719	682	648	740	675	793	608	559	643
Marketing / Advertising / MR / PR	1600	1596	1717	1536	1468	1480	1702	1880	1875	1769	1665	1501	1759
Banking / Insurance	1694	1627	1454	1310	1217	1267	1485	1493	1444	1294	1174	1202	1341
Engineering Design / R&D	977	996	943	899	930	926	1001	1089	983	1125	1041	939	1071
Purchase / Logistics / Supply Chain	1149	1235	1207	1193	1166	1169	1205	1297	1195	1354	1205	1134	1263
Secretary / Front Office / Data Entry	979	1047	1004	982	1159	1077	1082	1284	1422	1218	1145	977	1379
IT- Hardware / Telecom / Technical Staff	1417	1362	1407	1312	1287	1384	1425	1497	1574	1623	1749	1410	1513
Teaching / Education	3578	3375	3202	2957	3221	3345	3827	4566	4316	3848	4164	3755	3980
Pharma / Biotech / Healthcare / Medical	4916	5585	5142	5090	5724	5070	5039	5415	5211	5711	5070	4703	5667
Hotels / Restaurants	2467	2521	3248	2688	2767	2589	2630	3198	2889	2776	2783	2587	2496
Top Management	900	908	900	851	882	896	979	1082	1139	1030	896	809	894
Architecture / Interior Design	1143	1131	1287	1491	1486	1402	1395	1313	1265	1560	1371	1203	1210
Export / Import / Merchandising	1336	1345	1293	1161	1140	1324	1388	1513	1490	1309	1545	1371	1306
Corporate Planning / Consulting	1581	1608	1718	1753	1821	2068	1926	1861	1923	1924	1765	1434	2104
Legal	1940	1953	1995	1884	1875	1711	2191	2131	2091	2407	1899	1959	2037
Web / Graphic Design / Visualiser	3315	3212	3549	3196	3270	3124	3792	4216	4043	3977	3714	3228	3861
Content / Journalism	3098	2783	2888	2791	2575	2476	2938	3189	3078	3298	3312	2783	3541
Ticketing / Travel / Airlines	4265	3802	3553	3349	3439	3486	4523	3504	3365	4462	3312	2672	3239
Fashion / Garments / Merchandising	1597	1761	1723	1504	1639	1732	1732	1743	2122	1916	1627	1277	1592
Guards / Security Services	1255	1490	2087	1020	991	1296	2112	1367	1908	2287	1530	1297	1683
TV / Films / Production	1355	1502	1502	1322	1366	1322	1926	2060	1992	1990	1747	1552	2547
Packaging	1306	1433	1293	1088	1574	1560	1469	1525	2013	1986	1995	1462	1578

# ANNEXURE CITIES

Cities*	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19
Delhi / NCR	2265	2272	2264	2215	2135	2076	2298	2427	2440	2651	2498	2313	2486
Mumbai	1719	1850	1742	1808	1723	1656	1850	2286	1879	2037	1942	1755	1825
Bengaluru / Bangalore	2223	2261	2190	2357	2358	2122	2538	2679	2662	2788	2545	2383	2673
Chennai	1812	1818	1822	1809	1811	1602	1824	2183	1978	1957	1885	1763	1989
Hyderabad / Secunderabad	2252	2315	2249	2236	2420	2019	2497	2656	2693	2684	2805	2499	2786
Pune	2487	2583	2519	2671	2489	2379	2701	3121	2934	2874	2741	2547	2860
Kolkata	2348	2275	2307	2311	2387	2322	2521	3071	2682	2718	2713	2654	2955
Ahmedabad	3008	2916	2929	2771	2765	2892	3382	4132	3714	3565	3554	3480	3599
Chandigarh	2088	1911	2190	1925	1688	1781	1846	2114	1967	1940	2060	1852	2102
Ernakulam / Kochi / Cochin	3244	2561	3319	3253	3386	3253	3650	3846	3524	3442	3393	3372	3860
Vadodara / Baroda	2585	2534	2381	2427	2273	2858	2826	3605	2961	3304	3067	2921	2921
Coimbatore	2162	2250	2123	2193	2372	2185	2444	3007	2619	2550	3,219	2793	3506
Jaipur	3718	3692	4275	3681	3068	3752	3876	4526	4398	3877	4,200	3384	4154